



P R O C U R E M E N T

Report to: STAR Joint Committee
Date: 21st August 2017
Report for: For Discussion
Report of: Head of Strategic Procurement

Report Title

New STAR Procurement Performance Measures (5-STAR)

Summary

The purpose of this report is to provide the STAR Joint Committee with the 2017-18 Q1 performance measures for STAR Procurement

Recommendations

The recommendation of this report is that the Joint Committee notes the contents of the report and discusses its contents

Contact person for access to background papers and further information:

Name: Elizabeth McKenna
Phone: 07811 983687

Background

Financial Impact:	None
Legal Impact:	None
Human Resources Impact:	None
Asset Management Impact:	None
E-Government Impact:	None
Risk Management Impact:	None
Health and Safety Impact:	None

Consultation

No public consultation required

Reasons for Recommendation(s)

The report provides the STAR Joint Committee with details of STAR Procurement's current performance in line with the new 5-STAR measures which replace the former Balanced Scorecard approach to KPIs

1. 2017-18 Q1 Performance

- 1.1 Details of STAR Procurement's 2017-18 Q1 performance against the new 5-STAR measures is given in Appendix 1

2. Recommendations

- 2.1 The Joint Committee notes the contents of the report and discusses its contents

Report Appendices

1. New STAR Procurement Measures (5-STAR) 2017-18 Q1



5 STAR Measure	Target	Quarter One Achieved
Commercial		
Cash Savings	Target: £4.2m	£2,410,792 (57% of target)
Income Generation	Target: £150,000	£138,000 signed SLAs
Procurement Activity	Benchmarking	70 new contracts commenced 145 in pipeline and out to procurement
Communities		
Social Value –jobs	Reporting	<ul style="list-style-type: none"> 8 employment opportunities worth circa £100k 10 apprenticeship/training opportunities worth circa £68k From contracts awarded in Q1 Case studies to demonstrate Social Value achievement ready for website
Contracts resulting in measureable social value	Target 50%	25% (50% of target)
Average social value evaluation weighting	Target 10%	8% Average on tenders issued in Q1
Local suppliers registered on The Chest	Benchmarking	5731 registrations as at 1 st April 2017
Collaboration		

Collaborative contracts	Benchmarking	24% of total activity
Number of SLA's	Reporting – Number/Value	7 SLA's signed valued at £138k
Category Strategies	Reporting - Status	People Professional and Place Strategies finalised and launched in Q1
Compliance		
STAR delivered internal stakeholder training on compliance	Reporting	Total 28 hours
Team Continual Professional Development	Reporting	Total 271 hours
Champions		
Online reach - Website	Reporting	10,169 page views
Online reach - Twitter	Reporting	428,700 impressions
LinkedIn	Reporting	STAR LinkedIn account launched 30 th June 2017
STAR delivered external stakeholder events	Reporting	65 hours of events delivered to include: <ul style="list-style-type: none"> • Meet The Buyer (87 STAR-specific supplier appointments) • Tendering & Social Value supplier workshops at Meet the Buyer event) • Commissioning Academy Cheshire & Warrington • Wirral Leadership Academy • Highland Council, Aberdeen City & Aberdeenshire • MCC Learning and Best Practice • Business Growth Hub supplier-focussed Textbook Tendering & Social Value training
Praise and Recognition	Reporting	17 STAR Colleagues praised and recognised for their efforts