

## What Ofsted said needs to improve

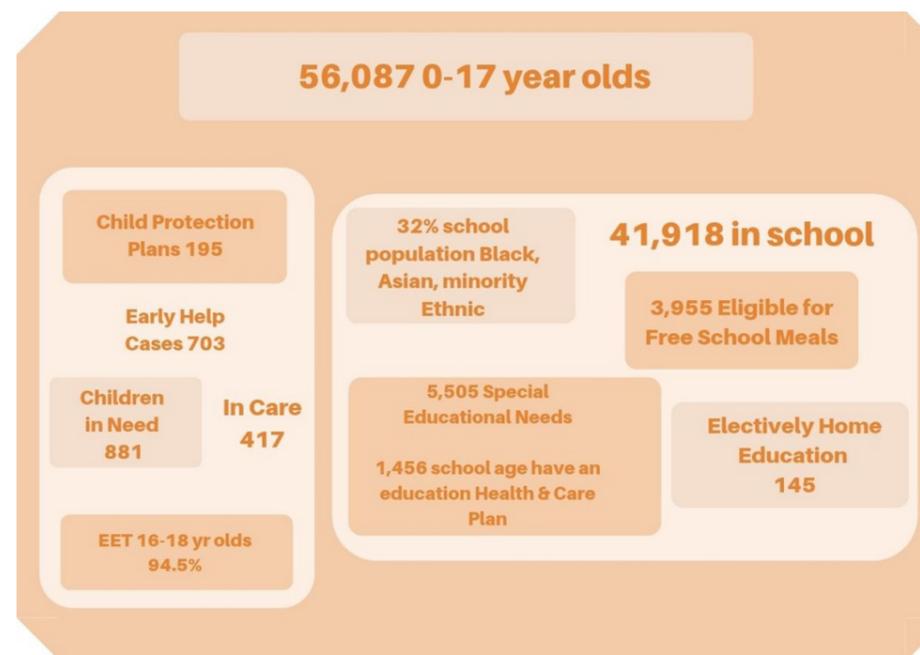
### Priority Improvement Areas

- Senior leaders' understanding of the quality of social work practice, through accurate evaluation of performance information and implementation of an effective quality assurance framework.
- Management oversight at all levels of social work practice with children in order to ensure that work is good and is helping them to achieve better outcomes.
- The response to all children referred to MARAT (Multi-Agency Referral and Assessment Team) to ensure timely review and effective decision-making about the help that children require.
- The quality of social work assessment and plans to ensure that they are effective in meeting children's needs.
- The response to children who go missing to ensure that 'return home' interviews are completed and records of these contain information that will help reduce risk in future.
- The way in which all staff and managers listen to the voice of children to inform individual work and wider service development.

## How will we deliver change

In implementing our Improvement Plan we will respond by taking a three-staged approach:

- 1. Responding:** in the first instance we will respond to the key messages by taking immediate and urgent actions to ensure that we meet children's needs in the most effective way. This will largely consist of additional resources and changing delivery approaches where they are needed.
- 2. Strengthening:** we will then focus on shifting our culture to supporting families at the earliest stages of issues arising and ensuring we consistently deliver strong standards around the quality and pace of our front-line work
- 3. Embedding:** we will then work to make our early help approach and the new quality and pace of work the consistently applied approach in Trafford and have checks and balances built into the system to ensure we are working to these high standards at all times.



# Children's Services Improvement Plan

Cathy Rooney  
Programme Director

## Who will lead the change

- Political Leaders
- Members of Corporate Leader Team (CLT)
- Leaders from key partner agencies (including schools and police)
- Voluntary and community sector partners
- Department for Education (DfE)
- Children's Services Strategic Leads and Managers Practitioner

## Priority Areas



## When will change happen

Improving our services is not just about improving our Ofsted rating; it is about making sure children in Trafford benefit from the best services possible; making sure they are happy, safe and achieving their full potential.

Our vision is that we will make significant progress and move to **GOOD** through a **two year improvement programme**.

The Improvement Plan is a response to the Ofsted inspection report and has been put together so that the initial focus will be framed around the key recommendations. In the long term the Improvement Plan will evolve into a more sophisticated plan that will start to shape the **cultural change** to Children's Services that is required longer term.

