

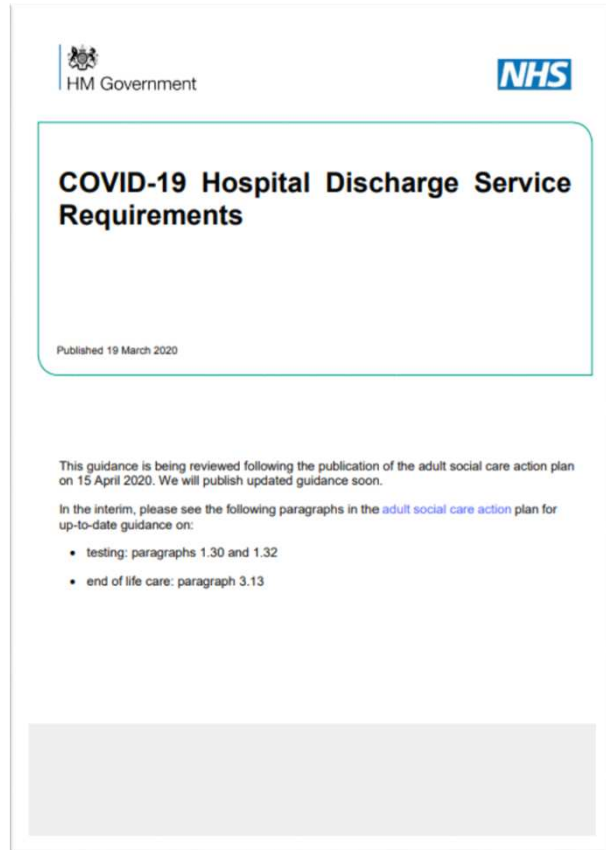


TRAFFORD  
COUNCIL



# COVID-19 Hospital Discharge Guidance: Published 19<sup>th</sup> March 2020

# COVID-19 Hospital Discharge Guidance



HM Government & the NHS issued guidance to all Chief Executives across Local Authorities, NHS Trusts, Clinical Commissioning Group's (CCG's) & Community Service providers. The document states that "all [services] must adhere to the guidance."

## Key messages

1. Unless required to do so, all people must not remain in hospital
2. People must be discharged from hospital as soon as possible & within a 3 hour time frame
3. Hospital to continue to report on Delayed Transfers of Care (DToCs)
4. Continuing Healthcare (CHC) processes will not apply during the emergency period
5. Central Government agreed that the NHS will fund the care of all hospital discharges and hospital avoidance
6. A Discharge to Assess model to be implemented to support the speedy discharge of those in hospital
7. A person's 'choice' of care home has been removed during the emergency period

# Discharge from hospital within 3 hours

Trafford have risen to the challenge and we have consistently (with few exceptions) ensured that adults who do not need to be in hospital are discharged **within 3 hours**.

## How have we achieved this?

- We made a decision that all social workers would be **community based** effective as of April 1st 2020 (with the exception of a Senior Practitioner and a duty Social Worker at each site)
- Urgent Care Control Room (UCCR) are the **single point of contact** for all discharge referrals
- Our Discharge to Assess **referral form has been streamlined** to include all discharge outcomes
- We have implemented a **Rapid Homecare model** where certain care providers are able to respond quickly to support this ambition
- Section 30 (**choice of care home**) has been **rescinded** under these measures
- **Enhancement of our established Discharge to Assess (DtA) 24-hour care** (or bed based) modelling across the Borough
- NHS are making **temporary discharge destination decisions**

# Discharge to Assess

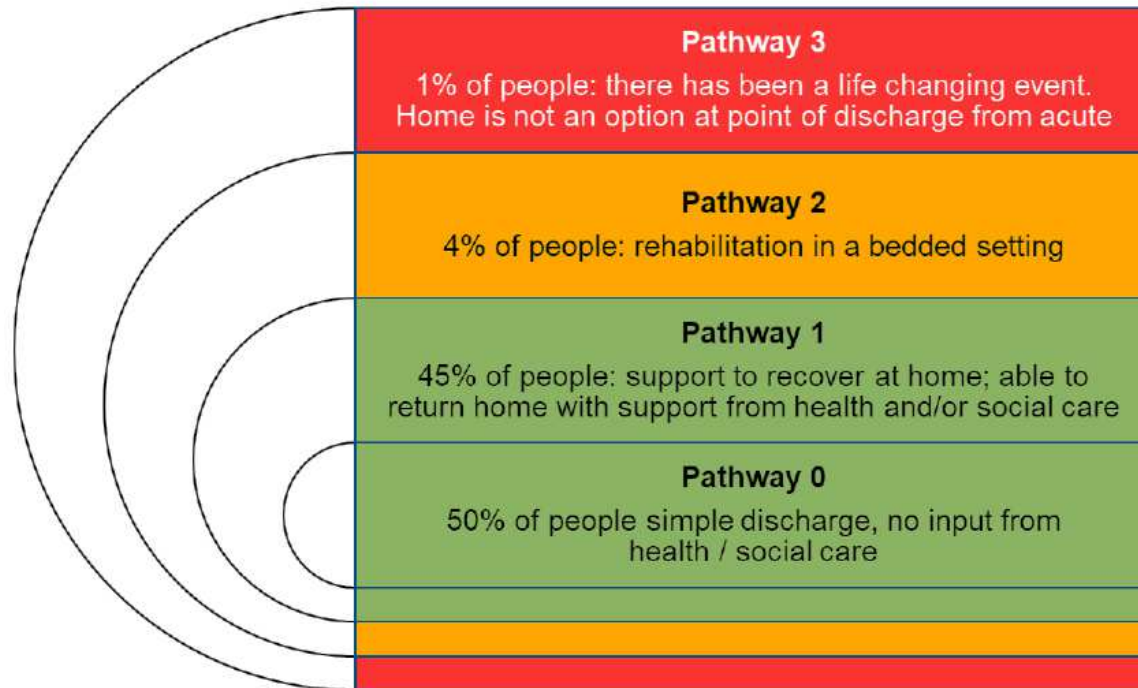


Figure 1: Discharge to Assess model

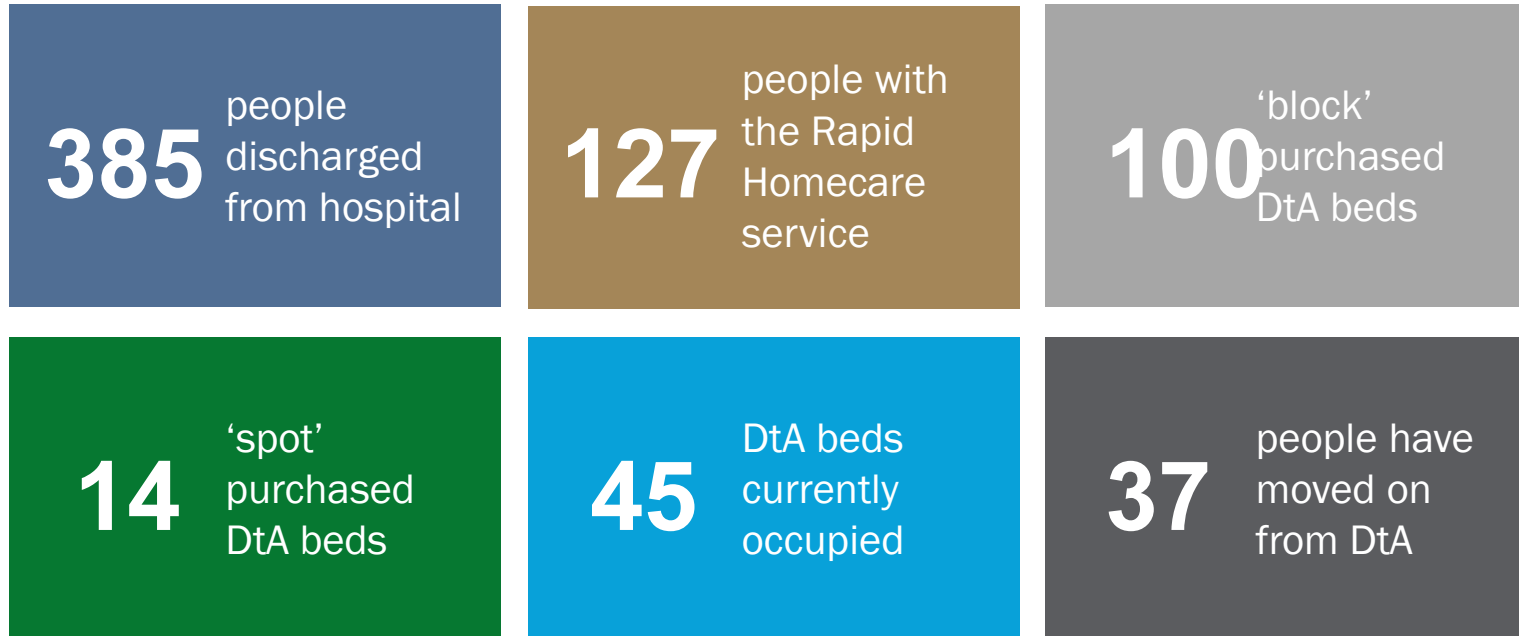
- There are four pathways from hospital and embedded are the assumptions made to enable LA's/CCG's to prepare for the pandemic

- Discharge to Assess correlates to Pathway 3

- The Hospital Social Workers who are now community based and are assessing adults under the Care Act (2014) on day, 1,3 and 5 of the person's journey to ensure that we are able to get people home where possible

# Activity summary

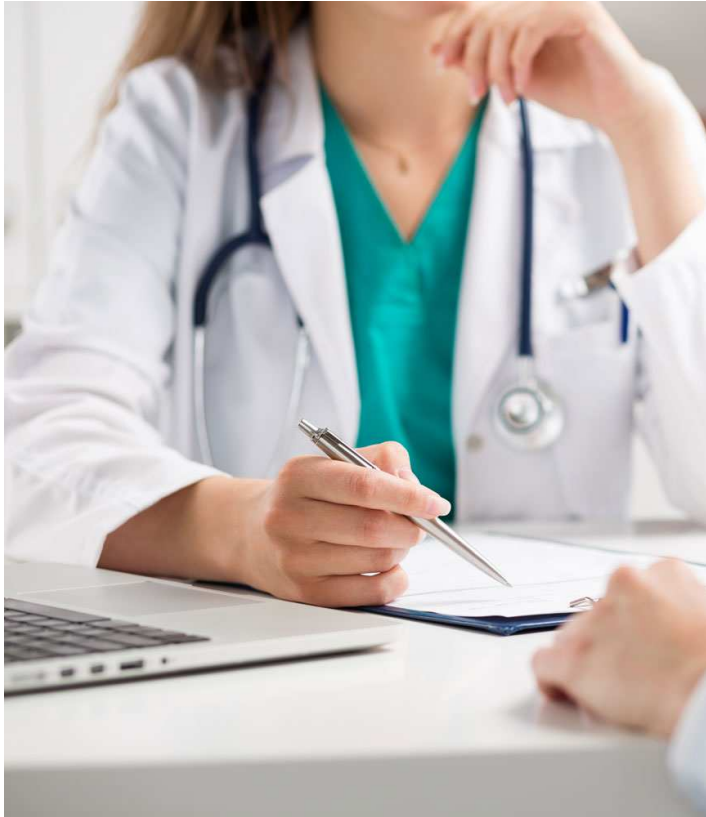
From 19<sup>th</sup> March – 14<sup>th</sup> May 2020, Trafford has overseen the following activity:



**Lowest levels of DToC in Trafford's history**



# Joint working



- The Urgent Care Control Room (UCCR) are the single point of contact for all discharge referrals
- A Unique Operating Procedure (UOP) has been produced across both the LA & CCG (by the 24th March)
- Local Authority have re-designed our systems to ensure that all re-charges from the CCG are compliant with NHI/NHE financial standards

# What have we learnt?



# Any Questions?

