

TRAFFORD COUNCIL

Report to: Health & Wellbeing Board
Date: 5th November 2013
Report for: Discussion
Report of: Warren Heppolette (Director of Operations & Delivery – NHS England, Greater Manchester Area Team)

Report Title

Primary Care Reporting to Health & wellbeing Boards

Purpose

This report responds to a discussion from the Board's last business meeting to propose an appropriate means of ensuring the Board were satisfactorily briefed and informed on significant issues affecting primary care delivery. The Area Team of NHS England was asked to outline what such reporting might look like. This report, therefore, is offered to invite the Board to confirm its expectations and suggest a routine means of informing the Board of any relevant developments or updates.

Recommendation(s)

The Board is asked to discuss the report and provide feedback to the Area Team

Contact person for access to background papers and further information:

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1.0 Executive Summary

- 1.1 This report responds to a discussion from the Board's last business meeting to propose an appropriate means of ensuring the Board are satisfactorily briefed and informed on significant issues affecting primary care delivery. The Area Team of NHS England were asked to outline what such reporting might look like. This report, therefore, is offered to invite the Board to confirm its expectations and suggest a routine means of informing the Board of any relevant developments or updates.

2.0 Background

- 2.1 It is essential to ensure that the commissioning responsibilities of NHS England are properly described, understood and influenced at the local level. This is perhaps the most important reason for the representation of NHS England on each Health & Wellbeing Board. In Greater Manchester that representation is fulfilled by one of the Directors of the local Area Team. Since April the opportunities have been taken to engage each local Board on the responsibilities, priorities and objectives of NHS England. NHS England's primary care and public health commissioning responsibilities have also been reflected in Health & Wellbeing Board discussions and work programmes in relation to local strategy development and integrated care ambitions.
- 2.2 What now needs to be developed and operated is an effective means of ensuring ongoing local understanding of those issues affecting the quality, performance, development or significant changes to services commissioned through the Area Team. NHS England is keen to ensure such reporting is established at the earliest possible date to provide Health & Wellbeing Boards with local intelligence and early sight of any issues which might affect care delivery in local neighbourhoods.

3.0 Proposals for Ongoing Reporting

- 3.1 The Area Team is developing a method of reporting on Primary Care delivery which is intended to provide valuable information for both CCGs in relation to their duties to improve quality in Primary Care and to Health & Wellbeing Boards to satisfy local members and partners that primary care delivery is responsive to local needs. That reporting will capture the following categories of information:

- **Primary Care Contracting**

Proportions of GP Practices highlighted as outliers against high level indicators (such as emergency admissions, A&E Attendances, long terms conditions monitoring, prescribing practice etc);

Information relating to issues such as practice closures and list dispersals, or to CQC inspection outcomes and reports; Pharmacy and optometrist data (applications, closures etc); and Dental access ratios (including urgent access).

- **Public Health**

Immunisation & Vaccination (MMR, Influenza, cancer screening etc).

- **Professional Affairs¹**

Numbers of Doctors appraised and revalidated;
Controlled drugs incident reporting; and
Complaints, issues and concerns.

3.2 A draft of a report according to this brief is being constructed currently for consideration by the Area Team. There is therefore an early opportunity to establish appropriate means of delivering the same reporting arrangements to the Health & Wellbeing Board.

4.0 Recommendation

4.1 The Health & Wellbeing Board is asked to consider the proposed reporting arrangements, suggest any further relevant categories of information and invite consideration of an early draft of such a report from the Area Team.

Warren Heppolette
Director of Operations & Delivery (Greater Manchester)
25th October 2013

¹ It is recognised that, in view of the nature of the business to be transacted, or the nature of the proceedings, consideration of this element of the reporting may need to take place in that section of the meeting which excludes the press and public.